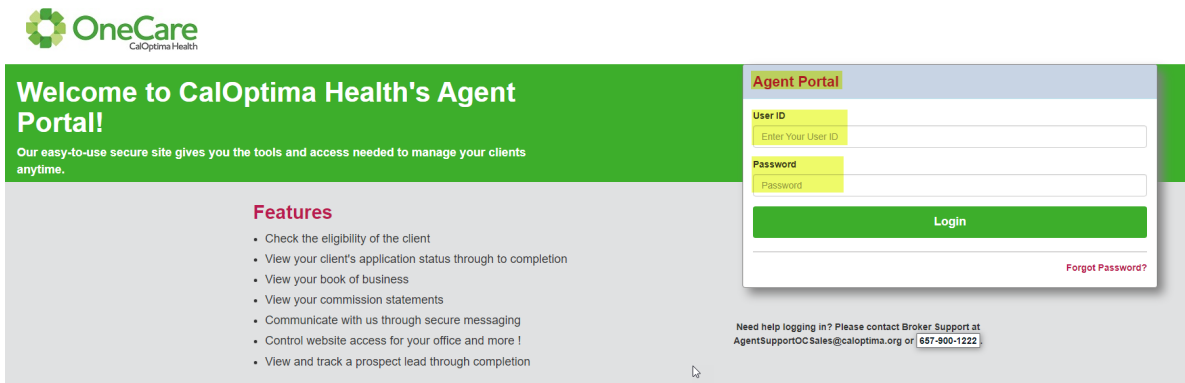
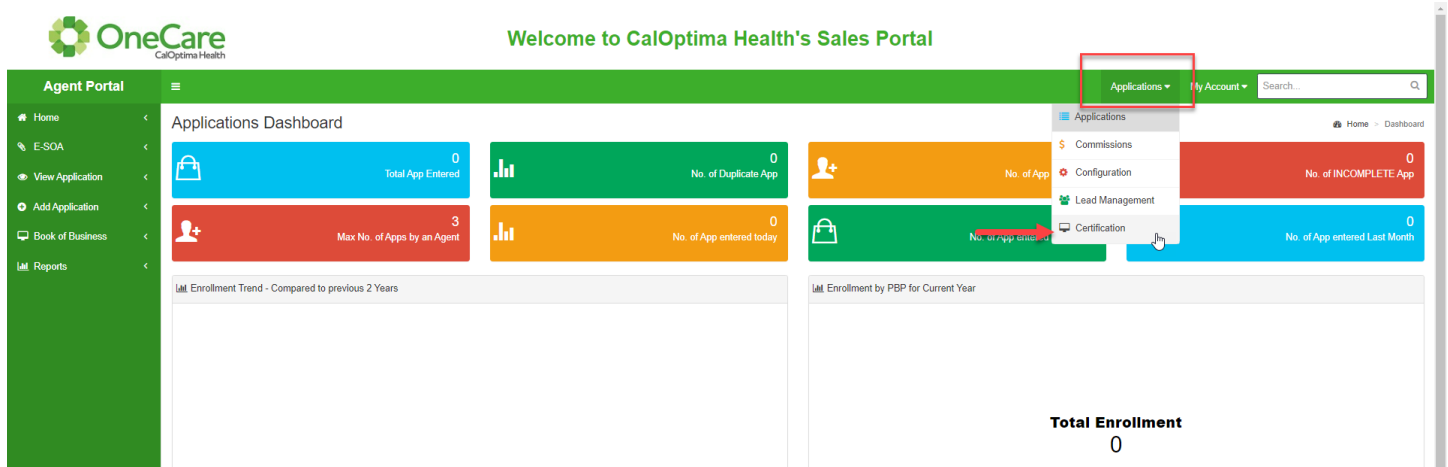


How to Certify with OneCare

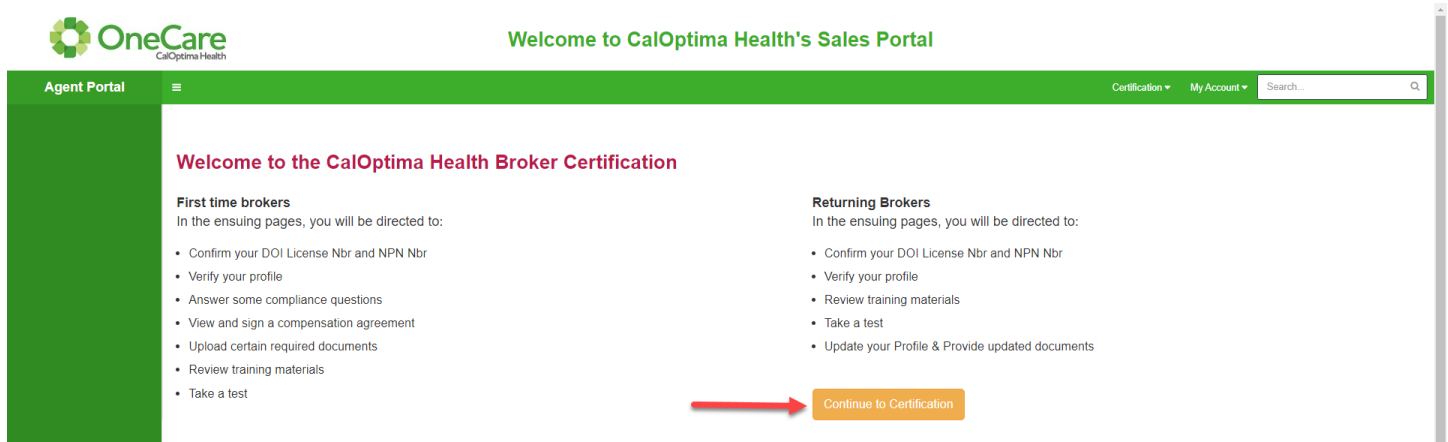
Log into the Enthrive Portal



1. Click on Application and click the down tab and select certification.



2. Click on Continue to Certification



3. Review your License Number and NPN# ensuring it is accurate. Click Next.

OneCare CalOptima Health
Welcome to CalOptima Health's Sales Portal

Agent Portal Certification My Account Search...

Please enter DOI and NPN

License Number NPN # Selling Market
California

Lookup NPN

Next

4. Enter or update your profile information. Click Next.

OneCare CalOptima Health
Welcome to CalOptima Health's Sales Portal

Agent Portal Certification My Account Search...

Step 1 - Please enter or confirm your Profile

First Name Middle Initial Last Name Email
DOB NPN DOI TAX ID
Address 1 Address 2 City State
Zip Phone Number Contracted Agency I'm an Independent Agent

Previous Next

5. It will be required to upload individual documents of current E&O, DOI, and AHIP documents. Click Next.

OneCare CalOptima Health
Welcome to CalOptima Health's Sales Portal

Agent Portal Certification My Account Search...

Step 2 - Upload Documents

Document Uploaded Successfully

Please upload the following documents. Please Note the following.

- Document Size cannot be greater than 5 MB
- Only documents of type JPG, JPEG, PNG, PDF, XLS, XLSX, DOC, DOCX and TIFF are accepted

Document Type Expiration Date Document Location

AHIP Choose a file... Upload

Previous Next

Document Type	Expiry Date	Status	File Name	View	Download	
E&O	08/29/2024	Pending		View	Download	
DOI	08/31/2024	Pending		View	Download	
AHIP	08/31/2024	Pending		View	Download	

6. On the Agent/Agency Compensation Page, you must review your personal information, click yes in agreement, enter I agree in the boxes, click on the Statements of Understanding page and review, click on the required I certify and I hereby acknowledgement statements and enter your signature. Click Next.



Welcome to CalOptima Health's Sales Portal



Step 3 - Review and sign Agent/Agency Compensation Agreement between CalOptima Health

And

Agent Name:	Ins Lic #:	NPN#:
Address:		
City:	State:	Zip Code:
Phone:	Email:	

Compliance History:

Please answer each Question with YES or NO

	YesNo
1. I certify that my DOI is valid for California and is valid for enrollment into Medicare. Please explain in Detail <input type="text" value="I agree"/>	<input checked="" type="radio"/> <input type="radio"/>
2. I certify that I will maintain my AHIP certification annually. Please explain in Detail <input type="text" value="I agree"/>	<input checked="" type="radio"/> <input type="radio"/>
3. I certify that my E&O policy is current. Please explain in Detail <input type="text" value="I agree"/>	<input checked="" type="radio"/> <input type="radio"/>
4. I certify that I successfully completed the OneCare training and have received my certificate. Please explain in Detail <input type="text" value="I agree"/>	<input checked="" type="radio"/> <input type="radio"/>
5. I certify that I will follow CMS/DHCS marketing guidelines. Please explain in Detail <input type="text" value="I agree"/>	<input checked="" type="radio"/> <input type="radio"/>

[Statements of Understanding](#)

- I certify that the foregoing answers, including attachments, are TRUE and CORRECT to the best of my knowledge and belief.
- I hereby acknowledge that I have read through the "Statements of Understanding" attached to the link above and I agree to the statements.

Agency: ENR CalOptima Health	Date: 08/16/2023
------------------------------	------------------

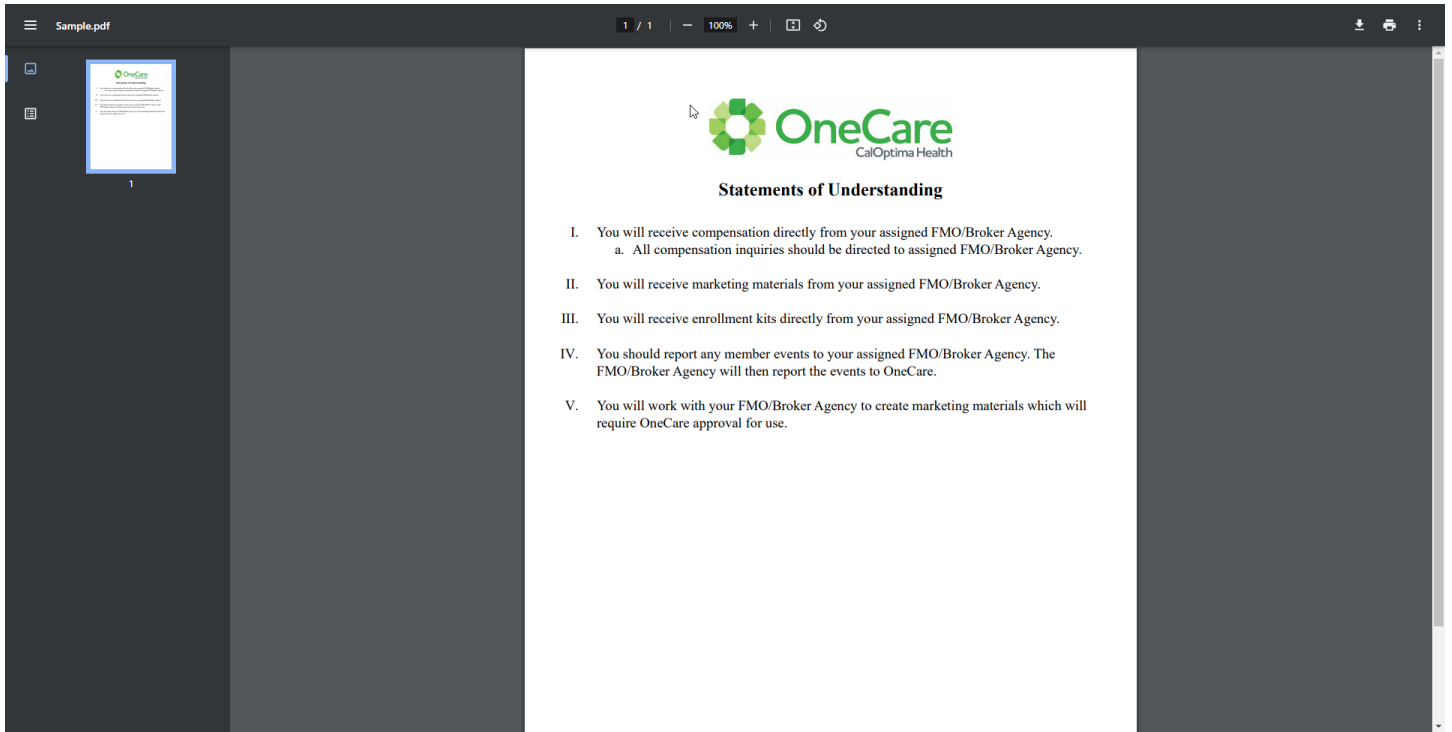
Agent Signature

ENTER YOUR SIGNATURE

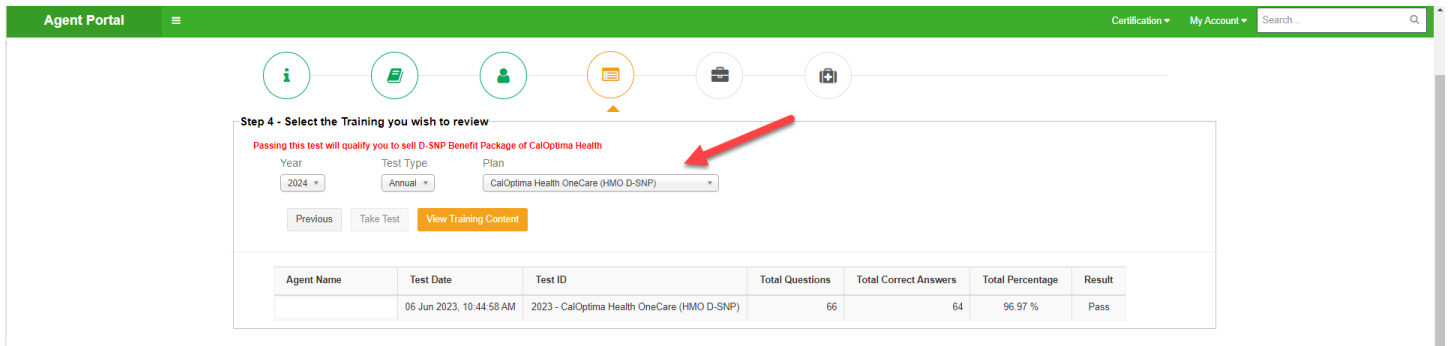
Clear Signature

[Previous](#) [Next](#)

7. Statements of Understanding Page:



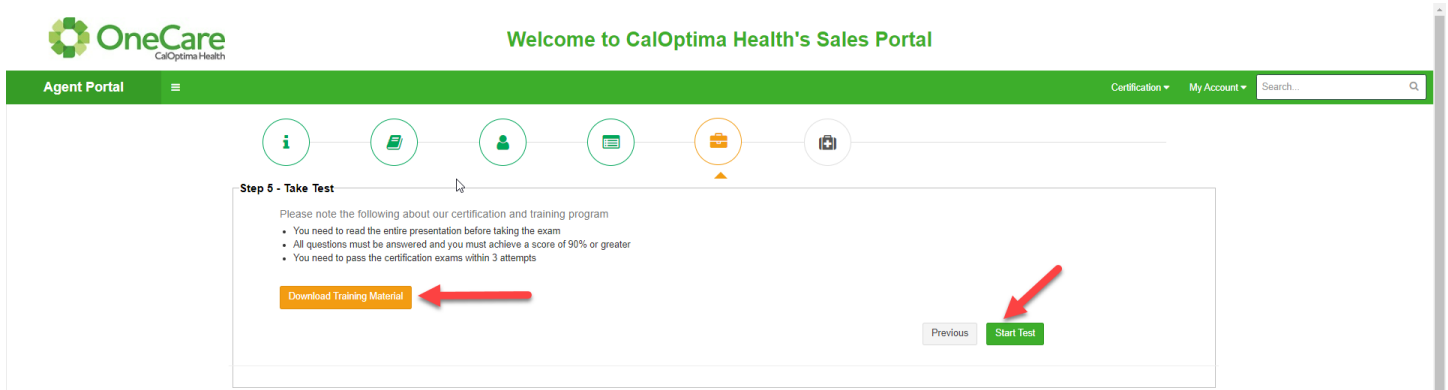
8. Click on test year 2024 and plan CalOptima Health OneCare (HMO-DSNP). Click on View Training Content.



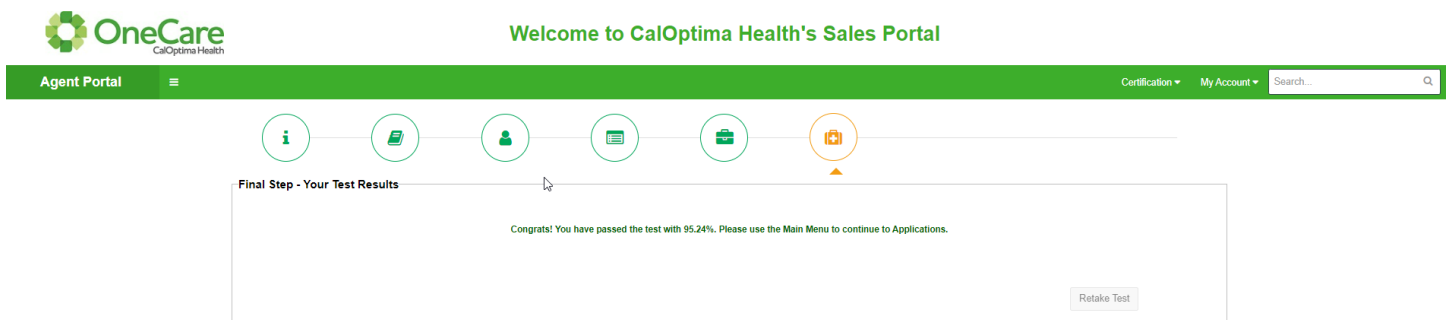
9. The training module will appear, and you will be required to complete all 130 slides to take the test. If you time out of the system, you will be required to complete the training from the beginning.



10. Once you have completed the training, you will be required to take the test and pass with a 90%. You can download the Training Material to save the training documents, however once the test has passed you will not be able to go back to the training documents to download. Click on Start Test to begin the test.



11. You will see the below screen once you have completed the test with a score of 90% or higher.



12. CalOptima Health Sales Support team will review the agent's documents and test score and approve the agent to sell. Once approved, **the agent will receive an email confirming certification approval.**