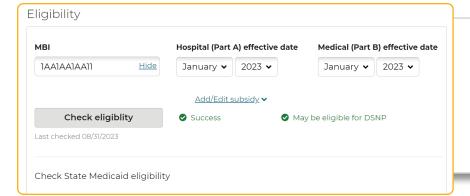# Medicare & Medicaid Eligibility Checks

With REAL-TIME eligibility verification agents can confirm a member's Medicare and Medicaid eligibility at the start of the shopping process.

Confirm MBI, Part A and Part B Effective dates as well as Medicaid eligibility before quoting to help ensure a smoother and successful enrollment experience.

How it works

- On the beneficiary profile page you will find a section for eligibility. Enter the member's MBI, Part A and Part B effective dates. There is also an option to manually enter a subsidy level.

- When the Medicare eligibility check button is clicked, we confirm member eligibility for Medicare. If a member is also eligible for DSNP, the profile subsidy level is updated and a message appears that the eligibility level has been changed.

Eligibility

MBI
1AA1AA1AA11   Hide

Hospital (Part A) effective date
January ▾   2023 ▾

Medical (Part B) effective date
January ▾   2023 ▾

Add/Edit subsidy ▾

Check eligiblity

✔ Success   ✔ May be eligible for DSNP

Last checked 08/31/2023

Check State Medicaid eligibility

Note: State Medicaid level checks can only be checked if the member:

- *lives in a state that is supported by our eligibility checks.*
- *is eligible for DSNP.*
- *has a valid Medicaid ID.*

Check State Medicaid eligibility

Medicaid ID
▓▓▓▓▓

Check State Medicaid eligibility

✔ Potential Medicaid code: SLMB+ in TX
Date received: 08/31/2023

If the member qualifies for a State Medicaid code, this code will be returned and displayed on the site.

Eligibility

MBI
••••••••••   Show

Hospital (Part A) effective date
February ▾   2023 ▾

Medical (Part B) effective date
February ▾   2023 ▾

Add/Edit subsidy ▾

Check eligiblity

Not eligible

Last checked 08/23/2023

If a member is not eligible or if there is an error, a warning will be displayed, and the beneficiary will not be flagged as eligible.

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Benefits to agents

Agents can verify the information entered in the member profile is correct per CMS and confirm eligibility for Medicare and/or DSNP before submitting an enrollment. This reduces the likelihood of beneficiary fallout in the event of mis-entered information or mistaken eligibility requirements. Updating DSNP, and if applicable, State Medicaid eligibility, makes the plan selection process easier.

We recommend using the eligibility checks tool to look for typos, misunderstandings, or to validate what is expected for Medicare, DSNP, and State Medicaid eligibility.

Depending on the response, the member's profile may automatically update to DSNP eligible so the agent has it on record immediately when proceeding to the plan list to begin shopping.

NOTE: State Level Medicaid response times may vary. The agent should continue to the next page and return to the Profile page in a few minutes to see if the check is complete.